



Mopac Performance Distributors
(a division of Mopac Auto Supply Ltd.)

Merchandise Return Policy:

ALL returns (warranty or otherwise) must be shipped freight paid to the original purchase location. Failure to do so will result in refusal or freight charge-back.

A Merchandise Return Form (MRF) **MUST** accompany all new or warranty returns. If you do not have a copy, one can be downloaded at "<http://www.mopacautosupply.com/mrf.pdf>". All returns must also be accompanied by the original invoice (or copy) to ensure proper credit is received.

Products not eligible for return are as follows; special orders, inter-store transfers, discontinued, obsolete, clearance, unsaleable, (products not in original packaging or damaged packaging), "dated" product (harnesses, safety equipment, anything with SFI dates that expire), and products over 1 year old. Various other products are non-returnable such as: computer chips, programmers, books, diecast and collectibles, etc.

Call **BEFORE** any return if you have any questions.

A minimum re-stocking charge of 15% will apply to all returns over 30 days old. Any items over 1 year old are not eligible for return.

Total returns may not exceed 10% (of your previous years purchases) per year. All returns above this amount are subject to a minimum 15% restocking charge.

Credit will be issued at the original purchase price (less any restocking charge if it applies), or your current price (less any restocking charge if it applies), whichever is less.

All credits are applied to future purchases **ONLY**. No cheque, cash or credit card refunds.

We reserve the right to refuse any item for return.

Warranty:

All warranty returns (if approved) are for exchange only. If sent back for credit only and no replacement is purchased, standard return policies apply (including restocking charges).

All warranty returns must have a detailed description of the alleged defect attached to, or written on, the Merchandise Return Form (see above) along with purchase date, install date, etc., to be eligible for credit. **Descriptions such as "warranty" or "defective" are not acceptable and will be returned to you at your expense!** Any product that originally came with a factory warranty tag must be returned with that same tag or warranty is VOID (ie. carburetors, electrical products such as fuel pumps, some ignition products, etc.) Some products are sold as-is with no warranty (ie. Ford Racing, Performance World Fuel Pumps), if unsure, inquire prior to ordering.

All warranties are those made by the manufacturer and are subject to the manufacturers' approval. Some items may be "held" for the manufacturers inspection prior to credit being issued. If an item is refused by the manufacturer, and your account has been previously credited, the item will be returned and charged back to your account. Some warranties are handled directly with the manufacturer (ie. Aeromotive, BG Fuel Pumps, etc.).

If you have any questions regarding this policy, please call.

19950 - 84th Ave., Langley BC Canada V2Y3C2 - phone 604.881.4888 / fax 604.881.4555
130 16th Ave. N.W., Calgary AB Canada T2M0H2 - phone 403.277.0101 / fax 403.277.0022
10448 170th St., Edmonton AB Canada T5S1M4 - phone 780.486.6900 / fax 780.486.4110